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Le site officiel de l'administration française

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Custom Housing Assistance (APL)

Verified 30 June 2022 - Legal and Administrative Information Directorate (Prime Minister)

You wonder whether you can benefit from personalised housing assistance (LPA) to reduce the amount of your rent or royalty if you are a household resident (for example: Ehpad, student residence)? We will tell you what the conditions are and what you should do if you are a tenant or a resident.

Tenant

To determine if you can touch the APL, you can use the simulator of the Caf or MSA on the speed you are attached to:

Simulator Caf - Housing allowances (eligibility and amount) (<https://www.service-public.fr/particuliers/vosdroits/R2972>)

MSA Simulator - Housing Allocations (Estimate and Amount) (<https://www.service-public.fr/particuliers/vosdroits/R41449>)

What are the conditions for touching the PLA?

Persons

Tenant

Sub-tenant (declared to the owner) of a rented accommodation in whole or in part, provided that he is under 30 years of age or is staying at a friendly (<https://www.service-public.fr/particuliers/vosdroits/F15240?lang=en>)

No minimum age requirements are required. Therefore, you may be a minor and receive the LPA, but the lease must be signed by your parents. The emancipated minor (<https://www.service-public.fr/particuliers/vosdroits/F1194?lang=en>), the lease must be in your name.

Foreign persons must have a valid residence permit. However, nationals of European Union other States Parties to the Agreement on European Economic Area and Switzerland are not obliged to have a residence permit.

Please note

In the presence of children in alternative care, each parent may obtain the LPA, but only for the cumulative period during which the child is received at home during the year.

Housing conditions

APL is assigned for your main residence located in France and only if your accommodation respects certain criteria of decency and minimum conditions of occupation (<https://www.service-public.fr/particuliers/vosdroits/F2042?lang=en>)

Accommodation must be agreed. Your landlord has to tell you (most HLM units are conventional).

Resource Conditions

The PLA shall be allocated under resource conditions and in accordance with certain ceilings (<https://www.legifrance.gouv.fr/loda/id/JORFTEXT000039160329>) varies depending on the composition of your home and the location of your home.

The resources taken into account are those of the last 12 months. They are updated automatically every 3 months. So you have no steps to take. The Caf or the MSA automatically recovers the amount of your resources from the tax department in Pôle emploi.

FYI

You cannot touch the LPA if you are attached to the tax centre of your paying parents
Property tax (IFI) (<https://www.service-public.fr/particuliers/vosdroits/F563?lang=en>)

What is the process to reach the LPA?

The approach depends on your connecting plan:

Family Allowance Fund (Caf) for the general scheme

Agricultural Social Mutuality (ASM) for the agricultural system

Caf

Your LPA request must be made directly online:

Online Housing Allowance Application (<https://www.service-public.fr/particuliers/vosdroits/R1292>)

You must scan all of the following documents:

Duplex copy of your national identity card, passport or birth certificate if you are a French citizen or copy of your valid residence permit in other cases

Bank (Rib), Postal (Rip) or Savings (Rice) Statement in your name

Rent certificate (<https://www.service-public.fr/particuliers/vosdroits/R51280?lang=en>)

completed, dated and signed by your owner

MSA

Online

Your request can be made directly online:

MSA - Private spaces (<https://www.service-public.fr/particuliers/vosdroits/R18438>)

You must scan all of the following documents:

Duplex copy of your national identity card, passport or birth certificate if you are a French citizen or copy of your valid residence permit in other cases

Bank (Rib), Postal (Rip) or Savings (Rice) Statement in your name

Rent certificate (<https://www.service-public.fr/particuliers/vosdroits/R51280?lang=en>)

completed, dated and signed by your owner:

By mail

Your request can be made from a form:

Housing Allowance Application (MSA) (<https://www.service-public.fr/particuliers/vosdroits/R41448>)

The form must be accompanied by another resource return form:

MSA Resource Statement (<https://www.service-public.fr/particuliers/vosdroits/R36008>)

You must also attach all of the following documents to your application:

Duplex copy of your national identity card, passport or birth certificate if you are a French citizen or copy of your valid residence permit in other cases

Bank (Rib), Postal (Rip) or Savings (Rice) Statement in your name

Rent certificate (<https://www.service-public.fr/particuliers/vosdroits/R51280?lang=en>)

completed, dated and signed by your owner

All forms and documents should be sent to the MSA preferably by registered letter with notification of receipt.

How is the PLA calculated?

It depends on the plan to which you are attached (Caf or MSA).

Caf

To find out the amount of your APL, you can use the Caf simulator:

Simulator Caf - Housing allowances (eligibility and amount) (<https://www.service-public.fr/particuliers/vosdroits/R2972>)

The LPA amount is based on scales that take into account the following:

Number of dependants usually living in your home

Your resources, those of the person you're with live together and those who usually live in your home

Value of your real estate and financial assets and the assets of the person with whom you live as a couple and of the people who usually live in your home, when this value exceeds **€30,000**

Amount of your rent

MSA

To find out the amount of your APL, you can use the MSA simulator:

MSA Simulator - Housing Allocations (Estimate and Amount) (<https://www.service-public.fr/particuliers/vosdroits/R41449>)

The LPA amount is based on scales that take into account the following:

Number of dependants usually living in your home

Your resources, those of the person you're with live together and those who usually live in your home

Value of your real estate and financial assets and the assets of the person with whom you live as a couple and of the people who usually live in your home, when this value exceeds **€30,000**

Amount of your rent

How is the LPA paid?

The LPA is generally paid directly to the lessor who deducts it from the amount of rent owing.

PLA is due from 1st the day of the calendar month following the month in which the conditions for entitlement to the right are met.

Example :

If you apply in February, the payment will take place in early March.

Payment is made every 5 of the month.

What if the LPA is rejected?

You may appeal against the decision rejecting your application. This remedy differs depending on whether you are dependent on the general scheme (Caf) or the agricultural scheme (MSA).

You depend on the Caf

General case

In order to challenge a decision of the Caf, you must appeal to the Caf in advance by courier preferably by registered with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

administrative court ([https://www.service-public.fr/particuliers/vosdroits/F2478?](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

If you fail, you can enter thelang=en)

FYI

Between the reply of the Caf and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

Auvergne-Rhône-Alpes

Isère

To challenge a FCA decision, you must follow these steps:

1. Pre-appeal to the Caf by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate (<https://www.service-public.fr/particuliers/vosdroits/F13158?>

2. Compulsory mediation before thelang=en)

in case of failure

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?>

3. Litigation before thelang=en)

Other

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Large East

Meurthe and Moselle

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Bas-Rhin

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Occitanie

Haute-Garonne

To challenge a FCA decision, you must follow these steps:

1. Pre-appeal to the Caf by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

2. Compulsory mediation before the [Advocate \(https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en) in case of failure
3. Litigation before the [administrative court \(https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

Other

In order to challenge a decision of the Caf, you must appeal to the Caf in advance by courier preferably by registered with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

If you fail, you can enter the [administrative court \(https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

FYI

Between the reply of the Caf and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

Pays de la Loire

Loire-Atlantique

To challenge a FCA decision, you must follow these steps:

1. Pre-appeal to the Caf by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)
2. Compulsory mediation before the [Advocate \(https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en) in case of failure
3. Litigation before the [administrative court \(https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

Maine-et-Loire

To challenge a FCA decision, you must follow these steps:

1. Pre-appeal to the Caf by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)
2. Compulsory mediation before the [Advocate \(https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en) in case of failure
3. Litigation before the [administrative court \(https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

Other

In order to challenge a decision of the Caf, you must appeal to the Caf in advance by courier preferably by registered with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

If you fail, you can enter the [administrative court \(https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

FYI

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You depend on the MSA

General case

To challenge a decision, you must first appeal to the MSA by registered mail with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

administrative court ([https://www.service-public.fr/particuliers/vosdroits/F2478?](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

If you fail, you can enter the

FYI

Between the reply of the MSA and the referral to the Administrative Court, you can, if you wish, use mediation ([https://www.service-public.fr/particuliers/vosdroits/F20841?](https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en)

Auvergne-Rhône-Alpes

Isère

To challenge an MSA decision, you must follow these steps:

1. Make a preliminary appeal to the MSA by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate ([https://www.service-public.fr/particuliers/vosdroits/F13158?](https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en)

2. In the event of failure, initiate compulsory mediation before the

administrative court ([https://www.service-public.fr/particuliers/vosdroits/F2478?](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

Other

To challenge a decision, you must first appeal to the MSA by registered mail with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

administrative court ([https://www.service-public.fr/particuliers/vosdroits/F2478?](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

If you fail, you can enter the

FYI

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Large East

Meurthe and Moselle

To challenge an MSA decision, you must follow these steps:

1. Make a preliminary appeal to the MSA by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate ([https://www.service-public.fr/particuliers/vosdroits/F13158?](https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en)

2. In the event of failure, initiate compulsory mediation before the

administrative court ([https://www.service-public.fr/particuliers/vosdroits/F2478?](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

Bas-Rhin

To challenge an MSA decision, you must follow these steps:

1. Make a preliminary appeal to the MSA by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate ([https://www.service-public.fr/particuliers/vosdroits/F13158?](https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en)

2. In the event of failure, initiate compulsory mediation before the

administrative court ([https://www.service-public.fr/particuliers/vosdroits/F2478?](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

Other

To challenge a decision, you must first appeal to the MSA by registered mail with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)
If you fail, you can enter the

FYI

Between the reply of the MSA and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

Occitanie

Haute-Garonne

To challenge an MSA decision, you must follow these steps:

1. Make a preliminary appeal to the MSA by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate (<https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en>)
2. In the event of failure, initiate compulsory mediation before the

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)
3. If your challenge is not successful, bring a legal action before the

Other

To challenge a decision, you must first appeal to the MSA by registered mail with notice of receipt.

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administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)
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FYI

Between the reply of the MSA and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

Pays de la Loire

Loire-Atlantique

To challenge an MSA decision, you must follow these steps:

1. Make a preliminary appeal to the MSA by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate (<https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en>)
2. In the event of failure, initiate compulsory mediation before the

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)
3. If your challenge is not successful, bring a legal action before the

Maine-et-Loire

To challenge an MSA decision, you must follow these steps:

1. Make a preliminary appeal to the MSA by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate (<https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en>)
2. In the event of failure, initiate compulsory mediation before the

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)
3. If your challenge is not successful, bring a legal action before the

Other

To challenge a decision, you must first appeal to the MSA by registered mail with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

If you fail, you can enter the administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

FYI

Between the reply of the MSA and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

What to do if your situation changes?

Any change in your situation (removal, bank details, family life...) must be reported to the Caf or MSA. This declaration can be made online or directly on site with your Caf or MSA.

Caf

Online

You must log in to your account with your tenant number and PIN.

Family Allowance Fund (Caf) online (<https://www.service-public.fr/particuliers/vosdroits/R1165>)

You must scan the documents that support your change of situation (e.g. Pôle emploi decision notice).

On site

You must complete a Change of Status form available from your Caf.

You will need to attach to your form the documents justifying your change of situation (e.g. Pôle emploi decision notice).

MSA

Online

You must log in to your account with your tenant number and PIN.

MSA - Private spaces (<https://www.service-public.fr/particuliers/vosdroits/R18438>)

You must scan the documents that support your change of situation (e.g. Pôle emploi decision notice).

On site

You must complete a Change of Status form available from the MSA.

You will need to attach to your form the documents justifying your change of situation (e.g. Pôle emploi decision notice).

Home resident

To determine if you can touch the APL, you can use the simulator of the Caf or MSA on the speed you are attached to:

Simulator Caf - Housing allowances (eligibility and amount) (<https://www.service-public.fr/particuliers/vosdroits/R2972>)

MSA Simulator - Housing Allocations (Estimate and Amount) (<https://www.service-public.fr/particuliers/vosdroits/R41449>)

What are the conditions for touching the PLA?

Applicant Conditions

You can apply for LPA if you are a resident ([Ehpad](#) residence, residence for students...).

Foreign persons must have a valid residence permit. Nationals of Member States of European Union other States Parties to the Agreement on European Economic Area and Switzerland are not obliged to have a residence permit.

Housing conditions

APL is assigned for your main residence located in France and only if your accommodation respects certain criteria of decency and minimum conditions of occupation(<https://www.service-public.fr/particuliers/vosdroits/F2042?lang=en>)

Resource Conditions

The PLA shall be allocated under resource conditions and in accordance with certain ceilings (<https://www.legifrance.gouv.fr/loda/id/JORFTEXT000039160329>) varies depending on the composition of your home and the location of your home.

The resources taken into account are those of the last 12 months. They are updated automatically every 3 months. So you have no steps to take. The Caf or the MSA automatically recovers the amount of your resources, especially from taxes, from Pôle emploi.

FYI

You cannot benefit from the APL if you are attached to the tax centre your parents and they pay Property tax (IFI) (<https://www.service-public.fr/particuliers/vosdroits/F563?lang=en>)

What is the process to reach the LPA?

The approach depends on your connecting plan:

Family Allowance Fund (Caf) for the general scheme

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Caf

Your LPA request must be made directly online:

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You must scan all of the following documents:

Duplex copy of your national identity card, passport or birth certificate if you are a French citizen or copy of your valid residence permit in other cases

Bank (Rib), Postal (Rip) or Savings (Rice) Statement in your name

Certificate of residence (<https://www.service-public.fr/particuliers/vosdroits/R51280?lang=en>)

completed, dated and signed by the home manager

MSA

Online

Your request can be made directly online:

MSA - Private spaces (<https://www.service-public.fr/particuliers/vosdroits/R18438>)

You must scan all of the following documents:

Duplex copy of your national identity card, passport or birth certificate if you are a French citizen or copy of your valid residence permit in other cases

Bank (Rib), Postal (Rip) or Savings (Rice) Statement in your name

Completed residence certificate (<https://www.service-public.fr/particuliers/vosdroits/R51280?lang=en>)

, dated and signed by the home manager

By mail

Your request can be made from a form:

Housing Allowance Application (MSA) (<https://www.service-public.fr/particuliers/vosdroits/R41448>)

The form must be accompanied by another resource return form:

MSA Resource Statement (<https://www.service-public.fr/particuliers/vosdroits/R36008>)

You must also attach all of the following documents to your application:

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All forms and documents should be sent to the MSA preferably by registered letter with notification of receipt.

How is the PLA calculated?

It depends on the plan to which you are attached (Caf or MSA).

Caf

To find out the amount of your APL, you can use the Caf simulator:

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Number of dependants usually living in your home

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Value of your real estate and financial assets and the assets of the person with whom you live as a couple and of the people who usually live in your home, when this value exceeds **€30,000**

Amount of your fee

You can consult the services of your Caf for information on APL calculation methods.

MSA

To find out the amount of your APL, you can use the MSA simulator:

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Amount of your fee

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How is the LPA paid?

The LPA is usually paid directly to the home manager who deducts it from the fee.

PLA is due from 1st the day of the calendar month following the month in which the conditions for entitlement to the right are met.

Example :

If you apply in February, the payment will take place in early March.

Payment is made every 5 of the month.

What if the LPA is rejected?

You may appeal against the decision rejecting your application. This remedy differs depending on whether you are dependent on the general scheme (Caf) or the agricultural scheme (MSA).

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administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

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Between the reply of the Caf and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

Auvergne-Rhône-Alpes

Isère

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Advocate (<https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en>)

2. Compulsory mediation before thelang=en) in case of failure

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

3. Litigation before thelang=en)

Other

In order to challenge a decision of the Caf, you must appeal to the Caf in advance by courier preferably by registered with notice of receipt.

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administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

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Large East

Meurthe and Moselle

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Bas-Rhin

To challenge a FCA decision, you must follow these steps:

1. Pre-appeal to the Caf by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate (<https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en>)

2. Compulsory mediation before thelang=en) in case of failure

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

3. Litigation before thelang=en)

Other

In order to challenge a decision of the Caf, you must appeal to the Caf in advance by courier preferably by registered with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

If you fail, you can enter the [administrative court \(https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

FYI

Between the reply of the Caf and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

Occitanie

Haute-Garonne

To challenge a FCA decision, you must follow these steps:

1. Pre-appeal to the Caf by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

2. Compulsory mediation before the [Advocate \(https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en) in case of failure

3. Litigation before the [administrative court \(https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

Other

In order to challenge a decision of the Caf, you must appeal to the Caf in advance by courier preferably by registered with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

If you fail, you can enter the [administrative court \(https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

FYI

Between the reply of the Caf and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

Pays de la Loire

Loire-Atlantique

To challenge a FCA decision, you must follow these steps:

1. Pre-appeal to the Caf by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

2. Compulsory mediation before the [Advocate \(https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en) in case of failure

3. Litigation before the [administrative court \(https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

Maine-et-Loire

To challenge a FCA decision, you must follow these steps:

1. Pre-appeal to the Caf by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

2. Compulsory mediation before the [Advocate \(https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en) in case of failure

3. Litigation before the [administrative court \(https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en)

Other

In order to challenge a decision of the Caf, you must appeal to the Caf in advance by courier preferably by registered with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

FYI

Between the reply of the Caf and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

You depend on the MSA

General case

To challenge a decision, you must first appeal to the MSA by registered mail with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

FYI

Between the reply of the MSA and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

Auvergne-Rhône-Alpes

Isère

To challenge an MSA decision, you must follow these steps:

1. Make a preliminary appeal to the MSA by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate (<https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en>)

2. In the event of failure, initiate compulsory mediation before thelang=en)

3. If your challenge is not successful, bring a legal action before the administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

Other

To challenge a decision, you must first appeal to the MSA by registered mail with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

FYI

Between the reply of the MSA and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

Large East

Meurthe and Moselle

To challenge an MSA decision, you must follow these steps:

1. Make a preliminary appeal to the MSA by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate (<https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en>)

2. In the event of failure, initiate compulsory mediation before thelang=en)

3. If your challenge is not successful, bring a legal action before the administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

Bas-Rhin

To challenge an MSA decision, you must follow these steps:

1. Make a preliminary appeal to the MSA by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate (<https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en>)
2. In the event of failure, initiate compulsory mediation before the

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)
3. If your challenge is not successful, bring a legal action before the

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

Other

To challenge a decision, you must first appeal to the MSA by registered mail with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

If you fail, you can enter

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

FYI

Between the reply of the MSA and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

Occitanie

Haute-Garonne

To challenge an MSA decision, you must follow these steps:

1. Make a preliminary appeal to the MSA by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate (<https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en>)
2. In the event of failure, initiate compulsory mediation before the

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)
3. If your challenge is not successful, bring a legal action before the

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

Other

To challenge a decision, you must first appeal to the MSA by registered mail with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

If you fail, you can enter

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

FYI

Between the reply of the MSA and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

Pays de la Loire

Loire-Atlantique

To challenge an MSA decision, you must follow these steps:

1. Make a preliminary appeal to the MSA by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate (<https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en>)
2. In the event of failure, initiate compulsory mediation before the

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)
3. If your challenge is not successful, bring a legal action before the

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

Maine-et-Loire

To challenge an MSA decision, you must follow these steps:

1. Make a preliminary appeal to the MSA by registered mail with notice of receipt (your mail must indicate the subject matter of the dispute and you must attach the contested decision)

Advocate (<https://www.service-public.fr/particuliers/vosdroits/F13158?lang=en>)
2. In the event of failure, initiate compulsory mediation before the

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)
3. If your challenge is not successful, bring a legal action before the

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

Other

To challenge a decision, you must first appeal to the MSA by registered mail with notice of receipt.

Your mail must indicate the subject matter of the dispute and you must attach the contested decision.

If you fail, you can enter

administrative court (<https://www.service-public.fr/particuliers/vosdroits/F2478?lang=en>)

FYI

Between the reply of the MSA and the referral to the Administrative Court, you can, if you wish, use mediation (<https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en>)

What to do if your situation changes?

Any change in your situation (removal, bank details, family life...) must be reported to the Caf or MSA. This declaration can be made online or directly on site with your Caf or MSA.

Caf

Online

You must log in to your account with your tenant number and PIN.

Family Allowance Fund (Caf) online (<https://www.service-public.fr/particuliers/vosdroits/R1165>)

You must scan the documents that support your change of situation (for example, Pôle emploi decision notice).

On site

You must complete a Change of Status form available from your Caf.

You will need to attach to your form the documents justifying your change of situation (e.g. Pôle emploi decision notice).

MSA

Any change of situation can be reported online or on-site with your MSA.

Online

You must log in to your account with your tenant number and PIN.

MSA - Private spaces (<https://www.service-public.fr/particuliers/vosdroits/R18438>)

You must scan the documents that support your change of situation (for example, Pôle emploi decision notice).

On site

You must complete a Change of Status form available from the MSA.

You will need to attach to your form the documents justifying your change of situation (e.g. Pôle emploi decision notice).

Statute and miscellaneous references

- Construction and Housing Code: items R831-1 to R831-3
(https://www.legifrance.gouv.fr/codes/section_lc/LEGITEXT000006074096/LEGISCTA000038850380/#LEGISCTA000038878778)
General Conditions of Award
- Construction and Housing Code: items R832-23 to D832-28 (<https://www.legifrance.gouv.fr/affichCode.do?idSectionTA=LEGISCTA000038878716&cidTexte=LEGITEXT000006074096>)
Home
- Building and Housing Code: items R822-3 to R822-17
(https://www.legifrance.gouv.fr/codes/section_lc/LEGITEXT000006074096/LEGISCTA000038850156/#LEGISCTA000038879003)
Resource Conditions
- Construction and Housing Code: Articles D832-1 to D832-4 (<https://www.legifrance.gouv.fr/affichCode.do?idSectionTA=LEGISCTA000038878768&cidTexte=LEGITEXT000006074096>)
Third party payment
- Construction and Housing Code: items R822-23 to R822-25 (<https://www.legifrance.gouv.fr/affichCode.do?idSectionTA=LEGISCTA000038878951&cidTexte=LEGITEXT000006074096>)
Housing conditions
- Construction and Housing Code: items R823-1 to D823-9 (<https://www.legifrance.gouv.fr/affichCode.do?idSectionTA=LEGISCTA000038878941&cidTexte=LEGITEXT000006074096>)
Calculation and payment of aid
- Construction and Housing Code: items R823-10 to D823-15 (<https://www.legifrance.gouv.fr/affichCode.do?idSectionTA=LEGISCTA000038878921&cidTexte=LEGITEXT000006074096>)
Opening and Extinguishing Rights
- Decree No. 2016-1385 of October 12, 2016 on the inclusion of property in the calculation of personal housing aids
(<https://www.legifrance.gouv.fr/loda/id/JORFTEXT000033243725>)
- Order of 27 September 2019 relating to the calculation of personal housing aid and the moving premium
(<https://www.legifrance.gouv.fr/loda/id/JORFTEXT000039160329>)
- Ministerial Response of 19 October 2019 on Housing Assistance for Older Persons (<http://questions.assemblee-nationale.fr/q15/15-10511QE.htm>)
- Departmental Response of November 26, 2019 on Housing Allowances for Adult Disability Allowance (AAH) Recipients
(<http://questions.assemblee-nationale.fr/q15/15-20158QE.htm>)
- Departmental Response of November 26, 2019 on Personalised Housing Assistance (LPA) and Low Income (<http://questions.assemblee-nationale.fr/q15/15-18653QE.htm>)
- Ministerial Response of 30 June 2020 on Contemporary Housing Assistance (<http://questions.assemblee-nationale.fr/q15/15-26546QE.htm>)
- Ministerial Response of June 30, 2020 on LPA Payments (<http://questions.assemblee-nationale.fr/q15/15-25478QE.htm>)

Online services and forms

- Online Housing Allowance Application ([https://www.service-public.fr/particuliers/vosdroits/R1292?](https://www.service-public.fr/particuliers/vosdroits/R1292?lang=en)
lang=en)
Online service
- Rent certificate or residence ([https://www.service-public.fr/particuliers/vosdroits/R51280?](https://www.service-public.fr/particuliers/vosdroits/R51280?lang=en)
lang=en)
Form
- Housing Allowance Application (MSA) ([https://www.service-public.fr/particuliers/vosdroits/R41448?](https://www.service-public.fr/particuliers/vosdroits/R41448?lang=en)
lang=en)
Form
- Statement of Rents Collected for Housing Assistance ([https://www.service-public.fr/particuliers/vosdroits/R1274?](https://www.service-public.fr/particuliers/vosdroits/R1274?lang=en)
lang=en)
Online service
- MSA Resource Statement ([https://www.service-public.fr/particuliers/vosdroits/R36008?](https://www.service-public.fr/particuliers/vosdroits/R36008?lang=en)
lang=en)
Form
- Simulator Caf - Housing allowances (eligibility and amount) ([https://www.service-public.fr/particuliers/vosdroits/R2972?](https://www.service-public.fr/particuliers/vosdroits/R2972?lang=en)
lang=en)
Simulator
- MSA Simulator - Housing Allocations (Estimate and Amount) ([https://www.service-public.fr/particuliers/vosdroits/R41449?](https://www.service-public.fr/particuliers/vosdroits/R41449?lang=en)
lang=en)
Simulator
- Know what benefits you may be entitled to ([https://www.service-public.fr/particuliers/vosdroits/R54933?](https://www.service-public.fr/particuliers/vosdroits/R54933?lang=en)
lang=en)
Simulator
- Know the area of your town: 1, 1a, 2 or 3 ([https://www.service-public.fr/particuliers/vosdroits/R51090?](https://www.service-public.fr/particuliers/vosdroits/R51090?lang=en)
lang=en)
Simulator

FAQ

- What are the differences between housing benefits?([https://www.service-public.fr/particuliers/vosdroits/F31864?](https://www.service-public.fr/particuliers/vosdroits/F31864?lang=en)
lang=en)
- Is a housing benefit available if the property belongs to the family?([https://www.service-public.fr/particuliers/vosdroits/F32384?](https://www.service-public.fr/particuliers/vosdroits/F32384?lang=en)
lang=en)
- Can a student receive housing assistance (PLA, ALS, ALF)?([https://www.service-public.fr/particuliers/vosdroits/F1563?](https://www.service-public.fr/particuliers/vosdroits/F1563?lang=en)
lang=en)
- How can I use the Caf or MSA mediator?([https://www.service-public.fr/particuliers/vosdroits/F20841?](https://www.service-public.fr/particuliers/vosdroits/F20841?lang=en)
lang=en)
- Income tax - Is it necessary to report the social assistance and aid paid by the employer?(<https://www.service-public.fr/particuliers/vosdroits/F3153?lang=en>)
- Can unclaimed family benefits be paid retroactively?([https://www.service-public.fr/particuliers/vosdroits/F2267?](https://www.service-public.fr/particuliers/vosdroits/F2267?lang=en)
lang=en)
- Without a permanent or fixed domicile (homeless): how do i get a home?([https://www.service-public.fr/particuliers/vosdroits/F17317?](https://www.service-public.fr/particuliers/vosdroits/F17317?lang=en)
lang=en)

Additional topics

- Social housing allowance (SLA) ([https://www.service-public.fr/particuliers/vosdroits/F1280?](https://www.service-public.fr/particuliers/vosdroits/F1280?lang=en)
lang=en)
Service-Public.fr
- Family Housing Allowance ([https://www.service-public.fr/particuliers/vosdroits/F13132?](https://www.service-public.fr/particuliers/vosdroits/F13132?lang=en)
lang=en)
Service-Public.fr
- PLA resource ceilings and calculation rules
(<https://www.legifrance.gouv.fr/loda/id/JORFTEXT000039160329>)
Legifrance
- Area 1-2-3 (XLS - 3.1 MB) (http://www.cohesion-territoires.gouv.fr/sites/default/files/2019-06/DGALN_zonage_i-ii-iii.xls)
Ministry of Housing
- Housing aid for the elderly in residential care (<http://www.pour-les-personnes-agees.gouv.fr/beneficier-daides/les-aides-au-logement>)
National Solidarity Fund for Autonomy (CNSA)

News

- **Réduction du loyer de solidarité : les montants applicables depuis le 1er octobre 2021**(<https://www.service-public.fr/particuliers/actualites/A15236>)

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See all the news(<https://www.service-public.fr/particuliers/actualites>)