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## Family reception for an elderly and/or disabled person (family-friendly)

Verified 01 mai 2022 - Legal and Administrative Information Directorate (Prime Minister)

Family reception is a device enabling an elderly and/or disabled person to be welcomed at the home of a family-friendly person. The family-friendly is paid for this service. The host signs a reception contract with the family host setting out the material, human and financial conditions of the reception. The recipient may receive social and tax assistance.

### What's that about?

The friendly family (single or couple) welcomes an elderly or an adult with a disability to their home.

The family-friendly is paid for this service.

He must have received [approval \(https://www.service-public.fr/particuliers/vosdroits/F32795?lang=en\)](https://www.service-public.fr/particuliers/vosdroits/F32795?lang=en) issued by the department. These services organise the check of the host and the follow-up of the host.

Family reception can be temporary or sequential, or part-time or full-time, or permanent.

### Video: The family welcome

Credits : [www.pour-les-personnes-agees.gouv.fr](http://www.pour-les-personnes-agees.gouv.fr), website of the National Solidarity Fund for Autonomy (CNSA)

[See text version](#)

Her nephew, Alice and Jean-Luc, visit Sylvie, a welcoming family who lives with her two children in a small town not far from Alice's. Three people can live at home and benefit from a supportive, stimulating presence and personalised accompaniment.

### Conditions to be fulfilled by the person receiving the

The guest must not be related to the family host.

It must be valid or have a loss of autonomy compatible with family reception, i.e. not be heavily dependent (e.g. need constant care).

### Find a place in a family home

The department's services issue a list of approved family hosts on request.

Who shall I contact

Specify your city or postcode The choice of a municipality in the suggestion list will automatically trigger an update of the content

▸ [Department Services \(https://annuaire.service-public.fr/navigation/cg\)](https://annuaire.service-public.fr/navigation/cg)

### Employee's Employer Formalities

With the agreement of the family host, the guest uses the [Cesu family welcome](https://www.urssaf.fr/portail/home/particulier-employeur/particulier-employeur/accueil-familial.html) [↗ \(https://www.urssaf.fr/portail/home/particulier-employeur/particulier-employeur/accueil-familial.html\)](https://www.urssaf.fr/portail/home/particulier-employeur/particulier-employeur/accueil-familial.html). The Cesu National Centre is responsible for the processing of returns, the calculation of contributions and the monthly collection of contributions from the bank account of the person receiving them.



Join Universal Service Employment Check (Uesc)

Urssaf

Go to  
online service [↗](#)

[https://www.cesu.urssaf.fr/decla/index.html?page=page\\_adhesion\\_futur\\_employeur&LANG=FR](https://www.cesu.urssaf.fr/decla/index.html?page=page_adhesion_futur_employeur&LANG=FR)

## Host Agreement

The person welcomed or his legal representative must sign a host agreement in accordance with [standard hospitality contract](https://www.legifrance.gouv.fr/affichCodeArticle.do?cidTexte=LEGITEXT000006074069&idArticle=LEGIARTI000022791395)  (<https://www.legifrance.gouv.fr/affichCodeArticle.do?cidTexte=LEGITEXT000006074069&idArticle=LEGIARTI000022791395>).


The signature must take place no later than the day of the arrival of the person being received.

A signed copy of the contract should be sent to the department. Any subsequent modification of the contract must also be reported and sent to the department.

### Who shall I contact

Specify your city or postcode. The choice of a municipality in the suggestion list will automatically trigger an update of the content

▸ [Department Services](https://annuaire.service-public.fr/navigation/cg) (<https://annuaire.service-public.fr/navigation/cg>)

The contract provides for a personalised reception project according to the needs of the host. It shall contain the [charter of rights and freedoms](https://www.legifrance.gouv.fr/affichTexteArticle.do?idArticle=LEGIARTI000006685278&cidTexte=LEGITEXT000005672828)  (<https://www.legifrance.gouv.fr/affichTexteArticle.do?idArticle=LEGIARTI000006685278&cidTexte=LEGITEXT000005672828>).

The host contract shall indicate in particular the following:

- Duration of the trial period and conditions for amending or terminating the contract with a notice period not less than 2 months
- Duration and pace of reception, i.e. permanent, temporary or sequential, full-time or part-time and period for which it is concluded
- Physical obligations of the host (accommodation, catering, maintenance)
- Rights and obligations of the host and the host
- Obligations of both parties to subscribe to insurance
- Financial conditions of reception (remuneration and allowances)
- Host's annual leave entitlements and conditions for replacing the host
- Social and medico-social follow-up of the person received

## Hospitality Cost

Hospitality costs include:

- Remuneration for services rendered (preparation and service of meals, ironing, personal assistance for the performance of certain acts, travel to take the person received to the doctor...)
- Paid leave allowances
- Allowances *particular subjects* calculated according to the recipient's need for assistance, related to his or her disability or loss of autonomy
- Allowance for the provision of accommodation
- Maintenance allowance (water, heating, food, maintenance and hygiene products...)

The guest pays the family host directly by any means (bank transfer, check...).

Remuneration for services rendered

The amount of remuneration for services rendered is equal to €27.13 raw per day.


This remuneration shall be supplemented by a vacation allowance corresponding to 10% compensation for services rendered.

Salary for services rendered and vacation pay are subject to social contributions by the host.



Calculate your Family Friendly Contributions

Urssaf

Go to  
simulator 

([https://www.cesu.urssaf.fr/decla/index.html?page=page\\_estimer\\_af&LANG=FR](https://www.cesu.urssaf.fr/decla/index.html?page=page_estimer_af&LANG=FR))

## Special hardship allowance

Depending on the level of hardship, i.e. the availability of the family caregiver related to the health status of the person received, the amount of the daily allowance shall be between €4.01 and €15.84.

Special hardship allowances are subject to social contributions by the person receiving them.



## Calculate your Family Friendly Contributions

Urssaf

Go to  
simulator ↗

([https://www.cesu.urssaf.fr/decla/index.html?page=page\\_estimer\\_af&LANG=FR](https://www.cesu.urssaf.fr/decla/index.html?page=page_estimer_af&LANG=FR))

### Allowance for the provision of accommodation

Accommodation allowance is the cost of accommodation. It shall be determined on the basis of:

- Size and quality of the rooms made available to the host
- Average rental prices in the surrounding area

The amount of the allowance shall be negotiated between the person receiving and the family host.

The department has a right of control over the amount of this allowance.

### Maintenance allowance

The maintenance allowance can be adjusted according to the needs of the person receiving it (food, hygiene and maintenance products...). This allowance shall be between €7.72 and €19.30.

## Financial aid

Répondez aux questions successives et les réponses s'afficheront automatiquement

### For the person welcomed

The person receiving the aid may benefit from the following aid provided that the criteria for granting it are met:

- **Custom Autonomy Allocation (Apa)** (<https://www.service-public.fr/particuliers/vosdroits/F10009?lang=en>)
- **Social housing assistance (ASH)** (<https://www.service-public.fr/particuliers/vosdroits/F2444?lang=en>)

### For the welcoming family

The friendly family hotel tax credit for capital expenditures on seniors and/or disabled persons in the principal dwelling (<https://www.service-public.fr/particuliers/vosdroits/F10752?lang=en>).

## In case of dispute

The person welcomed and the family friendly must first seek an amicable agreement.

If they fail, they must court (<https://www.service-public.fr/particuliers/vosdroits/F20851?lang=en>) the place of residence of the family host.

## Statute and miscellaneous references

- Code of Social Action and Families: Articles L311-3 to L311-11 ↗  
([https://www.legifrance.gouv.fr/codes/section\\_lc/LEGITEXT000006074069/LEGISCTA000006174398/](https://www.legifrance.gouv.fr/codes/section_lc/LEGITEXT000006074069/LEGISCTA000006174398/))  
*Accepted Charter of Human Rights and Freedoms (section L311-4), possibility for the person to appeal to a qualified person (section L311-5) and a trusted person (section L311-5-1)*
- Code of Social Action and Families: Articles L441-1 to L441-4 ↗  
([https://www.legifrance.gouv.fr/codes/section\\_lc/LEGITEXT000006074069/LEGISCTA000006157648/](https://www.legifrance.gouv.fr/codes/section_lc/LEGITEXT000006074069/LEGISCTA000006157648/))  
*Definition of the family host (Article L441-1)*
- Code of Social Action and Families: Article L442-1 ↗ ([https://www.legifrance.gouv.fr/codes/section\\_lc/LEGITEXT000006074069/LEGISCTA000006157695/](https://www.legifrance.gouv.fr/codes/section_lc/LEGITEXT000006074069/LEGISCTA000006157695/))  
*Contract between the host and the host, remuneration, use of the declarative Cesu*
- Code of Social Action and Families: Articles L443-4 to L443-11 ↗  
([https://www.legifrance.gouv.fr/codes/section\\_lc/LEGITEXT000006074069/LEGISCTA000006157650/](https://www.legifrance.gouv.fr/codes/section_lc/LEGITEXT000006074069/LEGISCTA000006157650/))  
*Insurance contract (Article L443-4), therapeutic family reception (Article L443-10)*
- Code of Social Action and Families: Articles R442-1 to D442-5 ↗  
([https://www.legifrance.gouv.fr/codes/section\\_lc/LEGITEXT000006074069/LEGISCTA000006160930/](https://www.legifrance.gouv.fr/codes/section_lc/LEGITEXT000006074069/LEGISCTA000006160930/))  
*Contract between the host and the family host*
- Code of Social Action and Families: annexe 3-8-1 ↗ ([https://www.legifrance.gouv.fr/codes/article\\_lc/LEGIARTI000043588495/](https://www.legifrance.gouv.fr/codes/article_lc/LEGIARTI000043588495/))  
*Standard contract for direct family reception*
- Code of Social Action and Families: annexe 3-8-3 ↗ ([https://www.legifrance.gouv.fr/codes/article\\_lc/LEGIARTI000038928479/](https://www.legifrance.gouv.fr/codes/article_lc/LEGIARTI000038928479/))  
*Family Friendly Accommodation Repository*
- Labour Code: Articles L1271-1 to L1271-8 ↗ ([https://www.legifrance.gouv.fr/codes/section\\_lc/LEGITEXT000006072050/LEGISCTA000006189478/](https://www.legifrance.gouv.fr/codes/section_lc/LEGITEXT000006072050/LEGISCTA000006189478/))  
*Use of the Universal Service Employment Check (Uesc) to declare the family host (Articles L1271-1 to L1271-2)*

## Online services and forms

- **Join Universal Service Employment Check (Uesc)** (<https://www.service-public.fr/particuliers/vosdroits/R2358?lang=en>)  
Online service
- **Calculate your Family Friendly Contributions** (<https://www.service-public.fr/particuliers/vosdroits/R42860?lang=en>)  
Simulator

#### For more information, please contact

- **Family Friendly Guide (PDF - 1.1 MB)** [↗](https://solidarites-sante.gouv.fr/IMG/pdf/Guide_accueil_familial_pers_agees_ou_handicapees_.pdf) ([https://solidarites-sante.gouv.fr/IMG/pdf/Guide\\_accueil\\_familial\\_pers\\_agees\\_ou\\_handicapees\\_.pdf](https://solidarites-sante.gouv.fr/IMG/pdf/Guide_accueil_familial_pers_agees_ou_handicapees_.pdf))  
*Ministry of Social Affairs*
- **Standard contract of reception between the host and the host** [↗](https://www.legifrance.gouv.fr/affichCodeArticle.do?cidTexte=LEGITEXT000006074069&idArticle=LEGIARTI000022791395) (<https://www.legifrance.gouv.fr/affichCodeArticle.do?cidTexte=LEGITEXT000006074069&idArticle=LEGIARTI000022791395>)  
*Legifrance*
- **Family** [↗](https://www.urssaf.fr/portail/home/particulier-employeur/particulier-employeur/accueil-familial.html) (<https://www.urssaf.fr/portail/home/particulier-employeur/particulier-employeur/accueil-familial.html>)  
*Urssaf*
- **Cesu family welcome** [↗](http://www.cesu.urssaf.fr/cesweb/ces3.jsp) (<http://www.cesu.urssaf.fr/cesweb/ces3.jsp>)  
*Urssaf*
- **Website "For the elderly.fr" (elderly people who are losing their independence)** [↗](http://www.pour-les-personnes-agees.gouv.fr) (<http://www.pour-les-personnes-agees.gouv.fr>)  
*National Solidarity Fund for Autonomy (CNSA)*
- **Urssaf site** [↗](http://www.urssaf.fr) (<http://www.urssaf.fr>)  
*Urssaf*
- **Charter of Human Rights and Freedoms** [↗](https://www.legifrance.gouv.fr/affichTexteArticle.do?idArticle=LEGIARTI000006685278&cidTexte=LEGITEXT000005672828) (<https://www.legifrance.gouv.fr/affichTexteArticle.do?idArticle=LEGIARTI000006685278&cidTexte=LEGITEXT000005672828>)  
*Legifrance*
- **Be paid for the support of an elderly relative** [↗](http://www.pour-les-personnes-agees.gouv.fr/aider-un-proche/etre-remunere-pour-laide-apportee-son-proche) (<http://www.pour-les-personnes-agees.gouv.fr/aider-un-proche/etre-remunere-pour-laide-apportee-son-proche>)  
*National Solidarity Fund for Autonomy (CNSA)*
- **Welcoming family: contribution rate** [↗](https://www.urssaf.fr/portail/home/taux-et-baremes/taux-de-cotisations/les-employeurs/particulier-employeur/taux-salaire-minimum-et-plafonds.html) (<https://www.urssaf.fr/portail/home/taux-et-baremes/taux-de-cotisations/les-employeurs/particulier-employeur/taux-salaire-minimum-et-plafonds.html>)  
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