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Gray card loss, theft or damage: duplicate request

Verified 19 December 2019 - Directorate for Legal and Administrative Information (Prime Minister)

Loss

You can get a duplicate of your gray card (now called *certificate of registration*) if your original card was lost.

Who can apply?

The duplicate application may only be made by the holder or co-holder of the lost gray card (owner of the vehicle, co-owner, or holder of a signed warrant).

If your vehicle was leased and the gray card is in the name of the owning organization (finance company or leasing company), you must report this loss to them, as they are the ones who must make the application for the duplicate. However, the company representative can send you a mandate professional (<https://www.service-public.fr/particuliers/vosdroits/F20324?lang=en>)

to carry out the online process yourself. You can also ask for a [mandate](#) so.

to do

FYI

A minor holding a gray card for a 50 cm moped¹ cannot make a duplicate request itself. The application for a duplicate must be signed by the person or institution having parental authority or custody.

Duplicate Request

It is no longer possible to apply to the prefecture or sub-prefecture: the request has to be made **fully online**.

A digital copy device (scanner, digital camera, smartphone or tablet equipped with a photo function) is required.

Of numeric points (<https://www.demarches.interieur.gouv.fr/points-numeriques>) (with computers, printers and scanners) are available in each prefecture and in most sub-prefectures. You can accomplish the process, helped by mediators if you encounter difficulties with the use of the Internet.

You can also be accompanied in your walk in a house of services to the public.

You must use the following service:

Redraw your gray card (loss, theft or damage) (<https://www.service-public.fr/particuliers/vosdroits/R47917>)

You must have a digital copy (photo or scan) of the following documents:

If your vehicle is more than 4 years old, proof of valid roadworthiness test, unless the vehicle is exempt from technical inspection (<https://www.service-public.fr/particuliers/vosdroits/F2880?lang=en>)

Proof of identity (<https://www.service-public.fr/particuliers/vosdroits/F31853?lang=en>)

the holder or co-holder of the lost gray card.

You must also provide information, including:

Identity of the holder or co-holder of the lost gray card: surname, given names, sex, date and place of birth, telephone number and email address

Vehicle registration number

If a third party does the work for you, they must have a digital copy of the mandate (<https://www.service-public.fr/particuliers/vosdroits/R1137?lang=en>)

signed and

identification (<https://www.service-public.fr/particuliers/vosdroits/F31853?lang=en>) ..

If you are applying for a non-emancipated minor, the following additional documents must be submitted in support of the application:

- Proof of identity of the minor (the family record or a birth certificate is accepted in the case of a minor who cannot present an identity document)
- Proof of domicile of the minor (proof of domicile must be provided by at least one of the parents or by the institution vested with parental authority, which must attest on the honor that the minor lives in the mentioned domicile)
- Proof of identity of parent or representative of parental authority

gray card amount (<https://www.service-public.fr/particuliers/vosdroits/R39696?lang=en>) .. must be made by credit card.

At the end of the procedure, you will get:

- a file number,
- an acknowledgement of your application
- and an Interim Certificate of Registration (ICC), which you must print out. The CPI allows you to travel for 1 month, only in France, waiting to receive your gray card.

You will receive the final gray card undersecure fold at home a delay that may vary (<https://www.service-public.fr/particuliers/vosdroits/F11475?lang=en>) .. You can follow the progress of its manufacture online:

Follow your gray card request (<https://www.service-public.fr/particuliers/vosdroits/R20907>)

Warning

If your registration is in form *123-AB-01*, you will get a new registration of the form *AB-123-CD*.. You will then have to change your license plate with the new registration.

Cost of approach

The cost of the gray card varies. It depends in particular on the characteristics of the vehicle and the region in which you live.

You can estimate the cost of your gray card using this simulator:

Calculate the cost of the greycard (<https://www.service-public.fr/particuliers/vosdroits/R39696>)

Duplicate validity period

The duplicate shall have the same value as the original and shall remain valid until such time as there is no change (for example, change of ownership or vehicle characteristics).

The



Duplicata

and the date of the duplicate will be indicated on the new title (in the Z1 to Z4 headings of the title).

What if you find your gray card after the duplicate request?

If you find the lost gray card after making the duplicate request, you will not be able to cancel the procedure. Once the process is completed, the production of the new gray card (duplicate) is launched. The gray card found (called *primata*) is then invalidated and you must destroy it.

Flight

You can get a duplicate of your gray card (now called *certificate of registration*) if your original card was stolen. You must first make a declaration of theft at the police station or the gendarmerie.

Declaration of theft at the police station or gendarmerie

In case of theft, you must first report it to the gendarmerie or police station in your home or place of theft.

You must go to a police station or the gendarmerie of your choice.

The police or gendarmerie are obliged to register the complaint.

The complaint is then transmitted to the public prosecutor to decide on the follow-up (investigation, classification without follow-up...).

If you do not know the author of the facts, you can fill out a pre-complaint online before moving.

You will then get an appointment and the police or gendarmes will already have the elements of your complaint when you arrive.

Online Pre-Complaint (<https://www.service-public.fr/particuliers/vosdroits/R19620>)

If the gray card theft occurred abroad, you must report it to the local police authorities. You must also declare it upon your return to France with a police or gendarmerie service, before making your request for a duplicate.

Who can ask for a duplicate?

Duplicate applications may only be made by the holder or co-holder of the stolen gray card (owner of the vehicle, co-owner or holder of a signed warrant).

If your vehicle was leased and the gray card is in the name of the owning organization (finance company or leasing company), you must report this loss to them, as they are the ones who must make the application for the duplicate. However, the company representative can send you a mandate professional (<https://www.service-public.fr/particuliers/vosdroits/F20324>)

to carry out the online process yourself. You can also ask for a lang=en) to do so.

A minor holding a gray card for a 50 cm moped¹ cannot make a duplicate request itself. The application for a duplicate must be signed by the person or institution having parental authority or custody.

Request your duplicate

It is no longer possible to apply to the prefecture or sub-prefecture: the request has to be madfully online..

A digital copy device (scanner, digital camera, smartphone or tablet equipped with a photo function) is required.

Of numeric points (<https://www.demarches.interieur.gouv.fr/points-numeriques>) (with computers, printers and scanners) are available in each prefecture and in most sub-prefectures. You can accomplish the process, helped by mediators if you encounter difficulties with the use of the Internet.

You can also be accompanied in your walk in a house of services to the public.

You must complete the process via the following remote service:

Redraw your gray card (loss, theft or damage)(<https://www.service-public.fr/particuliers/vosdroits/R47917>)

You must have a digital copy (photo or scan) of the following documents:

If your vehicle is more than 4 years old, proof of valid roadworthiness test, unless the vehicle is exempt from technical inspection (<https://www.service-public.fr/particuliers/vosdroits/F2880?lang=en>)

Report of complaint for theft

Proof of identity (<https://www.service-public.fr/particuliers/vosdroits/F31853?lang=en>)

the holder or co-holder of the stolen gray card.

You must also provide information, including:

Identity of the holder or co-holder of the stolen gray card: surname, given names, sex, date and place of birth, telephone number and email address

Vehicle registration number

If a third party does the work for you, they must have a digital copy of the mandate (<https://www.service-public.fr/particuliers/vosdroits/R1137?lang=en>)

signed and

identification (<https://www.service-public.fr/particuliers/vosdroits/F31853?lang=en>)

..

If you are applying for a non-emancipated minor, the following additional documents must be submitted in support of the application:

Proof of identity of the minor (the family record or a birth certificate is accepted in the case of a minor who cannot present an identity document)

Proof of domicile of the minor (proof of domicile must be provided by at least one of the parents or by the institution vested with parental authority, which must attest on the honor that the minor lives in the mentioned domicile)

Proof of identity of parent or representative of parental authority

gray card amount (<https://www.service-public.fr/particuliers/vosdroits/R39696?lang=en>)

must be made by credit card.

At the end of the procedure, you will get:

a file number,

an acknowledgement of your application

and an Interim Certificate of Registration (ICC), which you must print out. The CPI allows you to travel for 1 month, only in France, waiting to receive your gray card.

You will receive the final gray card undersecure fold at home
a delay that may vary (<https://www.service-public.fr/particuliers/vosdroits/F11475?lang=en>)

.. You can follow the progress of its manufacture online:

Follow your gray card request (<https://www.service-public.fr/particuliers/vosdroits/R20907>)

Warning

If your registration is in form 1234 AB 56, you will get a new registration number of the form AB-123-CD.. You will then have to change your license plate with the new registration.

Cost of approach

The cost of the gray card varies. It depends in particular on the characteristics of the vehicle and the region in which you live.

You can estimate the cost of your gray card using this simulator:

Calculate the cost of the greycard (<https://www.service-public.fr/particuliers/vosdroits/R39696>)

Duplicate validity period

The duplicate shall have the same value as the original and shall remain valid until such time as there is no change (for example, change of ownership or vehicle characteristics).

The



Duplicata

and the date of the duplicate will be indicated on the new title (in the Z1 to Z4 headings of the title).

Deterioration

You can get a duplicate of your gray card (now called *certificate of registration*) if your original card has been damaged.

Who can apply?

The duplicate application may only be made by the holder or co-holder of the deteriorated gray card (owner of the vehicle, co-owner or holder of a signed warrant).

If your vehicle was leased and the gray card is in the name of the owning organization (finance company or leasing company), you must report this loss to them, as they are the ones who must make the application for the duplicate. However, the company representative can send you a mandate professional (<https://www.service-public.fr/particuliers/vosdroits/F20324?lang=en>)

to carry out the online process yourself. You can also ask for a **mandate** to do so.

A minor holding a gray card for a 50 cm moped¹ cannot make a duplicate request itself. The application for a duplicate must be signed by the person or institution having parental authority or custody.

Duplicate Request

It is no longer possible to apply to the prefecture or sub-prefecture: the request has to be made **fully online**.

A digital copy device (scanner, digital camera, smartphone or tablet equipped with a photo function) is required.

Of numeric points (<https://www.demarches.interieur.gouv.fr/points-numeriques>) (with computers, printers and scanners) are available in each prefecture and in most sub-prefectures. You can accomplish the process, helped by mediators if you encounter difficulties with the use of the Internet.

You can also be accompanied in your walk in a house of services to the public.

You must request via the following service:

Redraw your gray card (loss, theft or damage) (<https://www.service-public.fr/particuliers/vosdroits/R47917>)

You must have a digital copy (photo or scan) of the following documents:

If your vehicle is more than 4 years old, proof of valid roadworthiness test, unless the vehicle is exempt from technical inspection (<https://www.service-public.fr/particuliers/vosdroits/F2880?lang=en>)

Degraded Gray Card

Proof of identity (<https://www.service-public.fr/particuliers/vosdroits/F31853?lang=en>) co-owner

You must also provide information, including:

Identity of the holder or co-holder of the deteriorated gray card: surname, given names, sex, date and place of birth, telephone number and email address

Vehicle registration number

If a third party does the work for you, they must have a digital copy of the mandate (<https://www.service-public.fr/particuliers/vosdroits/R1137?lang=en>) signed and identification (<https://www.service-public.fr/particuliers/vosdroits/F31853?lang=en>) ..

If you are applying for a non-emancipated minor, the following additional documents must be submitted in support of the application:

Proof of identity of the minor (the family record or a birth certificate is accepted in the case of a minor who cannot present an identity document)

Proof of domicile of the minor (proof of domicile must be provided by at least one of the parents or by the institution vested with parental authority, which must attest on the honor that the minor lives in the mentioned domicile)

Proof of identity of parent or representative of parental authority

Keep the damaged gray card, as it may be required. You can destroy it five years after you get the duplicate.

Warning

If your registration is in form *1234 AB 56*, you will get a new registration of the form *AB-123-CD*.. You will then have to change your license plate with the new registration.

Cost of approach

The cost of the gray card varies. It depends in particular on the characteristics of the vehicle and the region in which you live.

You can estimate the cost of your gray card using this simulator:

Calculate the cost of the greycard (<https://www.service-public.fr/particuliers/vosdroits/R39696>)

Duplicate validity period

The duplicate shall have the same value as the original and shall remain valid until such time as there is no change (for example, change of ownership or vehicle characteristics).

The



Duplicata

and the date of the duplicate will be indicated on the new title (in the Z1 to Z4 headings of the title).

Statute and miscellaneous references

- Route code: Articles R322-1 to R322-14 (https://www.legifrance.gouv.fr/codes/section_lc/LEGITEXT000006074228/LEGISCTA000006177098)
Issuance of Certificate of Registration

Order of 9 February 2009 on the procedure for the registration of vehicles

- (<https://www.legifrance.gouv.fr/loda/id/JORFTEXT000020237165>)
Rule 17

Online services and forms

Redraw your gray card (loss, theft or damage) (<https://www.service-public.fr/particuliers/vosdroits/R47917?lang=en>)

- lang=en
Online service

Follow your gray card request (<https://www.service-public.fr/particuliers/vosdroits/R20907?>

- lang=en)
Online service

Calculate the cost of the greycard (<https://www.service-public.fr/particuliers/vosdroits/R39696?>

- lang=en)
Simulator

FAQ

Gray card: how can you justify your residence in France? (<https://www.service-public.fr/particuliers/vosdroits/F1028?>

- lang=en)

Gray card: with what documents can you prove your identity? (<https://www.service-public.fr/particuliers/vosdroits/F31853?>

- lang=en)

When do you receive your gray card (or new address label)? (<https://www.service-public.fr/particuliers/vosdroits/F11475?>

- lang=en)

What recourse if a gray card application is not successful? (<https://www.service-public.fr/particuliers/vosdroits/F31529?>

- lang=en)

Gray card: how do i get a vehicle identification card? (<https://www.service-public.fr/particuliers/vosdroits/F21009?>

- lang=en)

Purchase of a leased vehicle: how do i get the gray card? (<https://www.service-public.fr/particuliers/vosdroits/F33208?>

- lang=en)

Additional topics

Leasing (lease with option to purchase) or long term rental (<https://www.service-public.fr/particuliers/vosdroits/F2437?>

- lang=en)
Service-Public.fr

- Digital Points (<https://www.demarches.interieur.gouv.fr/points-numeriques>)
Ministry of the Interior