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Balance of driving licence: how do you know how many points?

Verified 21 mars 2022 - Legal and Administrative Information Directorate (Prime Minister)

Online Enquiry

The online service **Telepoints** view **number of points** that you have on your driver's licence.

Warning : there is a time lag between the time the traffic violation is committed and the time that Telepoints records the loss of points. Similarly, there is a time lag between when points are reassigned and when Telepoints records the addition of points.

You can also view information on the validity and categories of your driving licence (**restricted information**).

You can access the online service with FranceConnect.

You can also access it with your **NEPH file number** and **Telephoto PIN**.

If necessary, the online service allows **get your SMS Telephoto PIN**.

The **NEPH file number** is indicated on the driving licence and on your **full disclosure statement** (<https://www.service-public.fr/particuliers/vosdroits/F34791?lang=en>).

The **Telephoto PIN** shall be indicated on the letter accompanying the driving licence in a secure format" *credit card*" or on a letter advising you of a point withdrawal (48N, 48M, 48SI). The Telephoto PIN is also indicated on your full information statement.

Driver's licence: consult his points and statements (Telepoints)

Ministry of the Interior

Go to
online service
(<https://tele7.interieur.gouv.fr/tlp/>)

Receiving mail

In case offence, you will receive an email indicating the number of points lost and your balance.

If you lost some of your points

You receive **letter** (*letter 48*)

- In case of radar control, at the address indicated on the carte grise
- In case of control by the police, at the address you give them

The address on your carte grise must be valid.

Think **change address when moving** (<https://www.service-public.fr/particuliers/vosdroits/F12118?lang=en>).

If you have **trial permit** (<https://www.service-public.fr/particuliers/vosdroits/F2390?lang=en>) and commit an offence involving the withdrawal of at least 3 points, you are informed by registered letter with AR ().

If you got points

You receive **single letter** in the following 2 cases:

- You have not committed any offence for which points have been withdrawn during the re-allocation period
- You followed a **road safety awareness training** (<https://www.service-public.fr/particuliers/vosdroits/F14208?lang=en>) that allowed you to recover points

If you lost all your points

You receive **recommended letter AR ()** (*letter 48 SI*).

Your driver's licence is no longer valid.

You must return your licence to your prefecture within 10 free days upon receipt of the letter.

Who shall I contact

Specify your city or postcode. The choice of a municipality in the suggestion list will automatically trigger an update of the content.

► [Prefecture](http://www.interieur.gouv.fr/Le-ministere/Prefectures)  (<http://www.interieur.gouv.fr/Le-ministere/Prefectures>)

Statute and miscellaneous references

- **Route Code: Articles L225-1 to L225-9**  (<http://www.legifrance.gouv.fr/affichCode.do?idSectionTA=LEGISCTA000006159517&cidTexte=LEGITEXT000006074228>)
Registration and communication of driving licence information.
- **Route Code: items R223-1 to R223-4-1**  (https://www.legifrance.gouv.fr/codes/section_lc/LEGITEXT000006074228/LEGISCTA000006177146)
Information on the withdrawal of points (Article R223-3)
- **Route Code: items R225-1 to R225-6**  (https://www.legifrance.gouv.fr/codes/section_lc/LEGITEXT000006074228/LEGISCTA000006159566)
Registration and communication of driving licence information
- **Circular of 11 March 2004 on the general rules governing point driving licences and probationary licences (PDF - 156.8 KB)**  (http://circulaire.legifrance.gouv.fr/pdf/2013/05/cir_36943.pdf)
- **Order of 27 June 2007 authorising the creation of an automated treatment called "Telepoints"**  (<https://www.legifrance.gouv.fr/loda/id/JORFTEXT00000647392>)

Online services and forms

- **Driver's licence: consult his points and statements (Telepoints)** (<https://www.service-public.fr/particuliers/vosdroits/R17121?lang=en>)
Online service
- **Make an online appeal regarding the driving licence** (<https://www.service-public.fr/particuliers/vosdroits/R60964?lang=en>)
Online service

For more information, please contact

- **The point permit**  (<http://www.securite-routiere.gouv.fr/permis-de-conduire/le-permis-a-points/mes-points>)
Ministry of Transport